



N-ABLE SPECIFICATIONS

The Companies Tribunal (CT) which is an agency of the Department of Trade, Industry and Competition is looking for a service provider to provide the **N-Able Monitoring System and Licenses**. The Service Provider must have the expertise in IT Infrastructure and Security solutions. The successful service provider should ensure a proper installation and configuration of the system, and its operational efficiently.

The system must be configured to perform the following:

- Patch Management of the entire infrastructure
- Real-Time Monitoring and alerts notifications of events/anomalies
- Network security scanning for vulnerabilities and remediation
- Uptime monitoring of systems and applications
- Remote connection to network nodes

The service provider will be expected to:

1. Provide 30x Licenses for 3-year subscription
2. Deploy and configure the system accordingly
3. Provide training to IT on configuration and functions of the system